



IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: John M. Mela

SERIAL NO.: 09/820,429

CONF. NO.: 5043

FILING DATE: March 28, 2001

TITLE: Bounceback Detection in Online Product Configuration

EXAMINER: M. Thein

ART UNIT: 3625

ATTY. DKT. NO: PA2375US (21113-05687)

RECEIVED

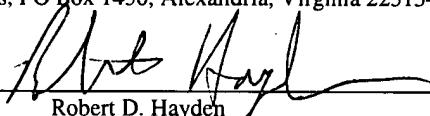
MAR 29 2004

GROUP 3600

CERTIFICATE OF MAILING

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Date: March 12, 2004


Robert D. Hayden

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AMENDMENT C

Sir:

In response to the Final Office Action mailed on January 14, 2004 (paper #17), please amend the above-identified application as follows and consider the following remarks. A Notice of Appeal is submitted herewith.